

CONFLICT	RUDE	MEAN	BULLYING
Occasional	Occasional	Once or Twice	Is REPEATED
Not planned/in the heat of the moment	Spontaneous/often unintentional behavior	Intentional behavior	Is often planned and done on purpose
All parties are upset	Can upset and cause hurt feelings	Can hurt others deeply	Can cause serious, life-long emotional damage
All parties want to work it out	Often based in thoughtlessness or poor manners	Often based in anger; impulsive cruelty	The bully is trying to gain power or control over the target
All parties will accept responsibility	Rude person should accept responsibility	Behavior is often regretted	The bully often blames the target
An effort is made by all parties to solve the problem	Apology	Apology is often sufficient	The target wants the bully's behavior to stop
Can usually be resolved through mediation	Social skill building could be of benefit	Needs to be addressed/should not be ignored	Cannot be resolved through mediation, should be reported

Source: Adapted from Jennifer Astles, DASA Newsletter, January 2014, TST BOCES and modified by the School District of Lee County, Student Services

CONFLICTO	GROSERA	MEDIA	INTIMIDACIÓN
Ocasional	Ocasional	Una o dos veces	Se repite
No planeado / en el calor del momento	Comportamiento espontáneo / a menudo involuntario	Comportamiento intencional	A menudo se planifica y se realiza a propósito.
Todas las partes están molestas	Puede molestar y causar sentimientos heridos	Puede lastimar a otros profundamente	Puede causar daños emocionales graves de por vida.
Todas las partes quieren resolverlo	A menudo se basa en la falta de consideración o los malos modales	A menudo basado en la ira; crueldad impulsiva	El acosador está tratando de ganar poder o control sobre el objetivo
Todas las partes aceptarán la responsabilidad	La persona grosera debe aceptar la responsabilidad	El comportamiento a menudo se lamenta	El acosador a menudo culpa al objetivo
Todas las partes se esfuerzan por resolver el problema	Disculpa	Disculpa es a menudo suficiente	El objetivo quiere que el comportamiento del acosador se detenga
Por lo general, se puede resolver a través de la mediación	El desarrollo de habilidades sociales podría ser beneficioso	Debe abordarse / no debe ignorarse	No se puede resolver a través de la mediación, se debe informar

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